

January 9, 2025

TO: Horizon parents and staff

RE: PowerSchool Cybersecurity Incident

We are writing to make you aware of a recent cybersecurity incident involving PowerSchool, a software vendor which provides our Student Information System (SIS). This event impacted user data across Canada and the United States.

On Tuesday, January 7, 2025, PowerSchool informed our leadership team that they experienced a cybersecurity incident involving unauthorized access to certain PowerSchool SIS customer data. Unfortunately, they have confirmed that the information belongs to some of Horizon's families and educators.

We want to assure you that no financial information was accessed or stored in PowerSchool.

PowerSchool has assured us that the incident is contained, and they've strengthened their security measures to prevent future breaches. PowerSchool informed us that the taken data primarily includes teacher, parent and student contact information with data elements such as name and address information. Across their customer base, they have determined that for a portion of their clientelle, some student identifiable information, such as medical information, was impacted. They are working with urgency to complete their investigation and determine whether information belonging to our teachers, parents, and students was included.

Protecting our teachers and students is something we take seriously. With PowerSchool's help, more information and resources (including credit monitoring or identity protection services if applicable) will be provided to you as it becomes available.

Dr. Wilco Tymensen
Superintendent of Schools