

Enjoy worry-free wandering

We're doing everything we can to make planning for the future as risk-free as possible. We offer affordable insurance coverage and Payment Protection that you can add to your tour and provide additional protection programs that are included for no additional fee.



Peace of Mind Program (Provided to all groups)

This year made it pretty clear: Travel plans can change in a snap due to unforeseen circumstances. We want you to feel confident in sending your child on tour and feel good about the investment you've made—that's why we provide EF's exclusive Peace of Mind Program.

You can feel secure planning your group trip in the event that COVID-19 is a continued threat at the time of your scheduled tour.

Here's how it works:

You're 45 days (or more) from departure



i The details:

Group Leaders can make the following decisions on behalf of their group for any reason (the "Group Leader Options"):

1. Change the travel dates of your group's current tour
2. Work with EF to modify your group's current tour or find a new tour
3. Cancel your group's tour, with all travellers receiving a transferable future travel voucher, in the amount of all monies paid for the original tour less non-refundable fees (to be used toward a future tour with EF)

The group's School Board (or travel organizer, as applicable) may also cancel the tour program under EF's Peace of Mind Refund Program with all travelers receiving a refund of monies paid less a service fee of \$499 per traveler and less any other Non-Refundable Fees*. See [Booking Conditions](#) for additional terms.

Your departure date is less than 45 days away



Group Leaders or the individual traveller may choose not to depart on the tour as scheduled, and will have the choice to select options one, two, and/or three from EF's Peace of Mind Program, as illustrated above, in the following situations:

- If a formal travel warning status of "Avoid Non-Essential Travel" or "Avoid All Travel" is newly issued by the Government of Canada for any country or a region of a country you are travelling to, or
- If a Canadian provincial order has newly imposed a travel ban to your destination, or newly issued an order requiring self-quarantine for travellers in your group upon arrival to a location on your itinerary, or upon your return home from a location on your group's itinerary.

*EF's Peace of Mind Refund Program is not available within 45 days prior to departure.



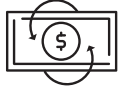
Global Travel Protection Plan (Individual Coverage)

EF's recommended coverage plans let you explore the world worry-free. EF offers a [Global Travel Protection Plan](#) that gives you all the coverage below at one great price. With this plan, you are covered wherever you are in the world and have access to Insurance representatives 24 hours a day. All your plan details are kept with your Tour Director while on tour, so you can relax and enjoy your trip.

International tour \$199

- ✓ Illness and Accident Coverage
- ✓ Baggage and Property Coverage
- ✓ Tour Cancellation and Interruption Coverage
- ✓ 24-hour Emergency Assistance

Note: There are similar products available on the market, so EF travellers may wish to look at other insurance options to protect their investments.



Cancel For Any Reason (Individual Coverage)

We understand that plans can change due to unforeseen circumstances. That's why we offer our travellers the Cancel for Any Reason Plan. Exclusive to EF, this new option provides individual travellers with an upgraded level of payment protection to help take the worry out of planning future travel

International tour \$99

110 days or more prior to departure:

Customers will receive a full refund less all non-refundable fees and a \$0 cancellation fee.

109 days to 45 days prior to departure:

Customers will receive a full refund less all non-refundable fees and a \$300 cancellation fee.

44 days or less prior to departure:

Customers will receive a full refund less all non-refundable fees and 50% of the program price.

* Non-refundable fees as defined as the Global Travel Protection Plan, Cancel for Any Reason Plan, Payment Protection Program, and any late fees, Late Payment Charge, Late Application Charge, Automatic Payment Plan decline charges, return or decline cheque/direct debit fees, late special travel request fees, and cancelled cheque fees. Travellers who have transferred between tours and subsequently cancel will be subject to the higher cancellation fee between the original tour and the new tour.

i The details:

- Add this coverage to your account up to 30 days after enrolment
- For more information, read our [coverage and policy flexibility](#)

Questions?

From trip protection to better understanding what's options are available to you, our Traveller Support Team has all the answers. Get in touch at **travellersupport@ef.com** or **1-800-263-2806**.

For complete details on all of our policies, please see our full [Booking Conditions](#).